PRODUCT RETURN FORM

U.S. NAVAL ACADEMY STORE
571 KINGWOOD STREET ANNAPOLIS, MD 21402
410-293-8126 www.navyonline.com

♦When returning any part of your order, please fill in information below and enclose this form along with return merchandise
♦Return via insured mail, or any other traceable method

RETURNED MERCHANDISE

SKU	MERCHANDISE DESCRIPTION	SIZE	COLOR	RETURN REASON CODE	REPLACE SEE BELOW	REFUND

Return Reason Code:
1. Wrong Size
2. Defective/Did Not Work
3. Merchandise Quality Not as Expected
4. Changed Mind
5. Received Incorrect Item
6. Damaged in Shipment
7. Other: _____

EXCHANGE - NEW ORDER

SKU	MERCHANDISE DESCRIPTION	SIZE	COLOR	QUANTITY	PRICE EACH	TOTAL

Name: _____ **E-mail**: _____

Full Address: _____

Daytime Phone # Including Area Code: _____

Credit Card: ____ **VISA** ____ **MASTERCARD**

___ **AMERICAN EXPRESS** _____ **DISCOVER**

Credit Card Number: _____

Expiration Date: _____ **Security Code Number:** _____

Signature: _____

♦Please refer to www.navyonline.com for shipping fees. Make check payable to **U.S. NAVAL ACADEMY STORE**.
♦Please include your original receipt with your return. No returns or exchanges without a receipt.
♦If return is due to U.S. NAVAL ACADEMY STORE error (see reasons 2, 5, 6), we will send the correct item(s) to you at our expense. If the return is due to customer error (see reasons 1, 3, 4, 7), the customer pays for the postage (i.e. check, money order or credit card)
♦**WE DO NOT ACCEPT SELF-ADDRESSED, STAMPED ENVELOPES FOR EXCHANGES**
♦Please fill out the return section of this form completely and enclose it with the item(s) you are returning
♦Please indicate if you would prefer to receive a refund or make an exchange for another size, color or item
♦If you are exchanging merchandise, please fill out the exchange portion on the form
♦Return/Exchanges will be accepted up to 45 days from purchase date. The U.S. NAVAL ACADEMY STORE reserves the right refuse any excessive and/or bad faith returns.
♦Please allow 7-14 business days for refund to post to the account once it has been completed.

THE MERCHANDISE WILL BE RETURNED TO YOU VIA FEDEX. THE PACKAGE WILL BE LEFT AT YOUR DOOR WITHOUT A SIGNATURE, WHICH RELIEVES U. S. NAVAL ACADEMY STORE FROM RESPONSIBILITY.